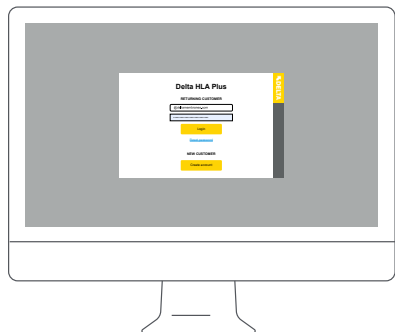


# Delta Membrane Systems Limited

## Delta HLA Plus - Creating A Property Owner Account on Delta Pumps App

01

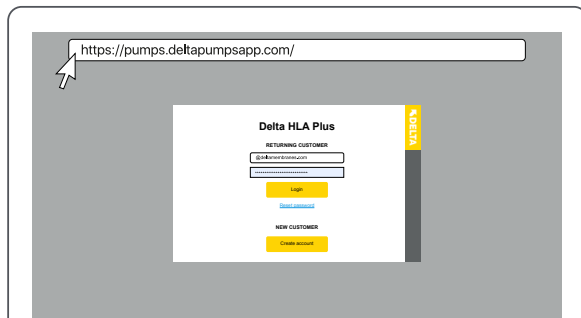
For those with a Delta HLA Plus Device installed in their property or a property that they manage, please follow this Quick Reference Guide to set up a User Account.



02

The Delta Pumps App is a Progressive Web App (PWA), offering enhanced performance and user experience on both mobile and desktop. The Delta Pumps App can be accessed via (Android and Windows) or (iPhone and iOS).

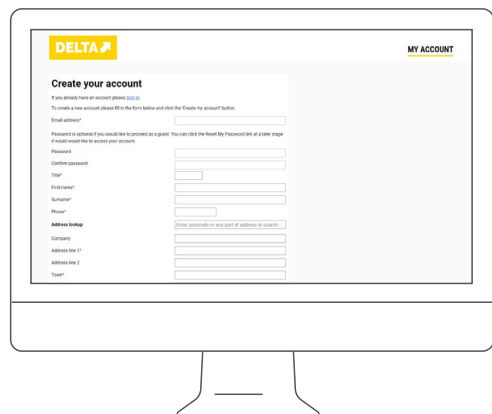
The Delta Pumps App can be found under the URL:  
<https://pumps.deltapumpsapp.com/>



03

### Create a User Account

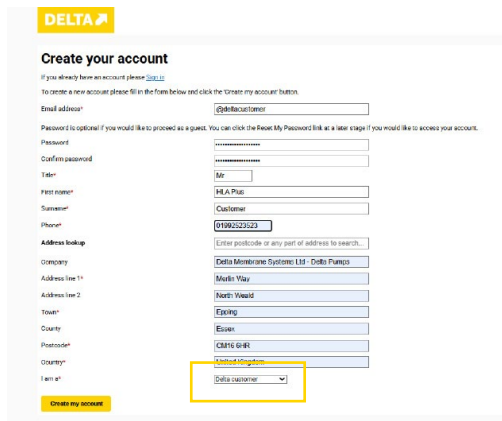
Consider using a dedicated email address for notifications to separate personal and professional messages or manage different types efficiently.



04

### Please complete all required fields.

Please complete all required fields. After finishing, select 'Property Owner' from the dropdown menu.



05

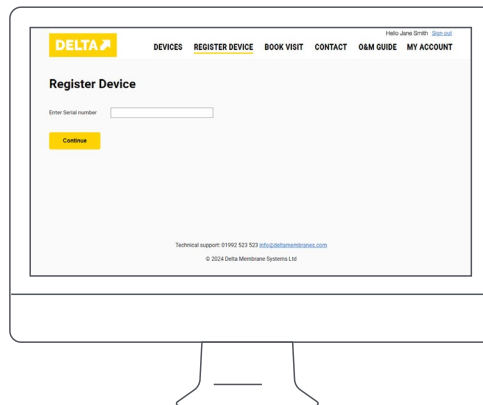
Delta HLA Plus Device(s) have the capability to function independently as a high-water level alarm. To fully utilise the monitoring and notification features of Delta HLA Plus, all device(s) need to be registered on the Delta Pumps App.

You can accomplish this registration by scanning the QR code present on each Delta HLA Plus Device(s) using any scanning device.



06

Open your User Account and select Register HLA Plus Device. Follow any on screen instructions



# Delta Membrane Systems Limited

## Delta HLA Plus - Creating A Property Owner Account on Delta Pumps App

07

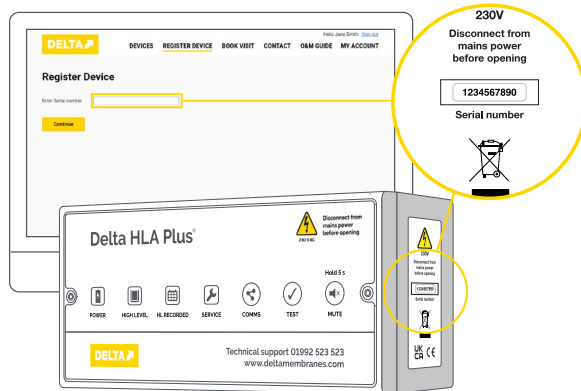
All device QR codes can be found on both the Delta HLA Plus Device and its packaging. Open the Camera app on your mobile phone and point your phone's camera at the QR code on the Delta HLA Plus Device. Tap the pop-up banner or the yellow QR code to visit Delta Pumps App.



08

Alternatively for a user-friendly device registration visit [www.pumps.deltapumpsapp.com](http://www.pumps.deltapumpsapp.com)

Serial numbers can be found on your Delta HLA Plus Device/or its packaging.



09

When you click 'Register Device' in your account dashboard, **an automated email will be sent to the Delta Customer (who first Registered the Delta HLA Plus Device), who will then Transfer Ownership.**

Once access is granted, you can use the pump station dashboard to register as a keyholder to receive Device notifications and stay updated with important alerts.

|                    |                |   |
|--------------------|----------------|---|
| <b>KEYHOLDER 1</b> | Keyholder name | Property Owner of Delta HLA Plus Device |
|                    | Email address  | @emailaddress                           |
|                    | Mobile phone   | 01992 523 523                           |
| <b>KEYHOLDER 2</b> | Keyholder name | Housekeeper of Delta HLA Plus Device    |
|                    | Email address  | @emailaddress                           |
|                    | Mobile phone   | 01992 523 523                           |
| <b>KEYHOLDER 3</b> | Keyholder name |   |
|                    | Email address  |   |

10

Maintain your pumping station by having a qualified engineer service it every 12 months, or every 6 months if it runs frequently due to high water levels. Sump pumps can fail if not maintained, leading to flooded basements and costly repairs. Regular servicing improves efficiency and extends pump life. Delta pump systems can be serviced and commissioned by our recommended service companies or installing contractor.

**All Delta Registered Pump Service Providers are accessible via a handy dropdown menu in the pump station dashboard.**

|                             |   |
|-----------------------------|---|
| Delta customer              | Delta Membrane Systems Ltd, Delta Customer  |
| Delta servicing partner     | <a href="#">Change servicing partner</a>  |
|                             | Select new partner from the list. Your new partner and Delta customer will be notified. If your partner is not in the list you may enter details in the Non-Delta servicing partner box.                |
| Non Delta servicing partner | <ul style="list-style-type: none"> <li>London Basement Pumps, Chessington Business Centre</li> <li>Paragon Pump Servicing</li> <li>Test Service Co</li> <li>Tyvt Specialist Ltd</li> <li>YDC</li> </ul> |
| Service interval            |   |
| Last service                |   |
| Service due                 | 17/09/2025  |
| Firmware version            |   |