

Delta Membrane Systems Limited

Delta HLA Plus - Creating A Servicing Partner Account on Delta Pumps App

01

If you bought a Delta HLA Plus Device from Delta Membrane Systems Limited and you service your own basement drainage systems or are tasked with servicing pumping stations for a Delta Membrane Systems Limited Customer and/or Property Owner, please refer to this Quick Reference Guide.

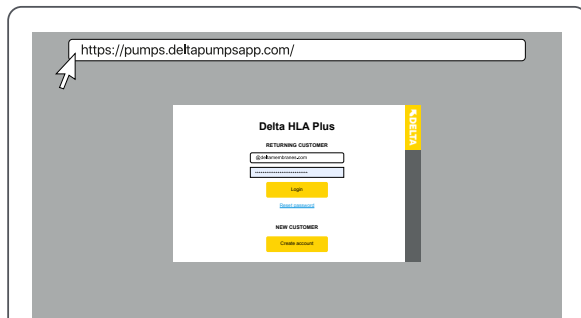
Make sure the Delta HLA Plus Device is registered to a 'Delta Customer' account prior to following this Quick Reference Guide.



02

The Delta Pumps App is a Progressive Web App (PWA), offering enhanced performance and user experience on both mobile and desktop. The Delta Pumps App can be accessed via (Android and Windows) or (iPhone and iOS).

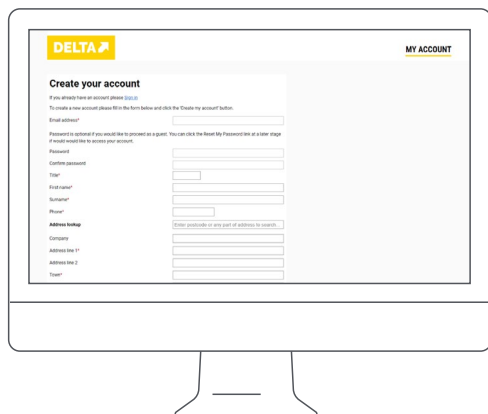
The Delta Pumps App can be found under the URL:
<https://pumps.deltapumpsapp.com/>



03

Create a User Account

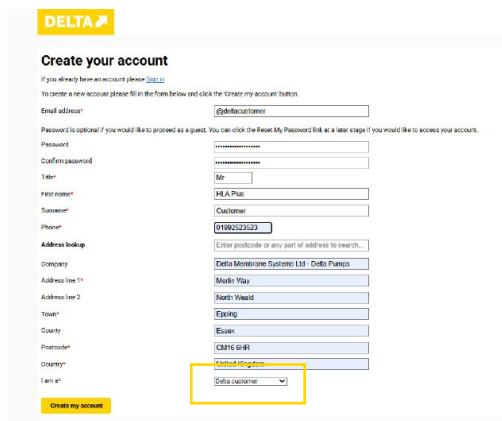
Consider using a dedicated email address for notifications to separate personal and professional messages or manage different types efficiently.



04

Please complete all required fields.

Complete all required fields. After finishing, select 'Delta Servicing Partner' from the dropdown menu.



05

Delta HLA Plus Device(s) have the capability to function independently as a high-water level alarm. To fully utilise the monitoring and notification features of Delta HLA Plus, all device(s) need to be registered on the Delta Pumps App.

You can accomplish this registration by scanning the QR code present on each Delta HLA Plus Device(s) using any scanning device.



06

When you click 'Register Device' in your account dashboard, an automated email will be sent to the Delta Customer and/or Property Owner, who will then allocate device access.

As a 'Servicing Partner', once access is granted, you can use the pump station dashboard to set service intervals, update servicing and commissioning details, and set future service intervals. Register as a keyholder to receive Device notifications and stay updated with important alerts.

